

BSRC refund policy for members using the ‘Simply Book’ system.

1. Where BSRC cancel a booking (for whatever reason), a credit will be issued (for the monetary value of the booking) to the member named on the booking system.
This credit will be valid for 6 months from the date of the cancelled booking. If no further booking is made during this six-month period, then the credit will be cancelled.
2. A BSRC member cancelling their **MID-WEEK** booking more than **24 hours** in advance, will receive a credit (for the monetary value of the booking) to the member named on the booking system.
This credit will be valid for 6 months from the date of the cancelled booking. If no further booking is made during this six-month period, then the credit will be cancelled.
Please note: No credit will be issued where a mid-week cancellation is made less than 24 hours before the booking start time.
3. A BSRC member cancelling their **Saturday/Sunday** booking more than **48 hours** in advance, will receive a credit (for the monetary value of the booking) to the member named on the booking system.
This credit will be valid for 6 months from the date of the cancelled booking. If no further booking is made during this six-month period, then the credit will be cancelled.
Please note: No credit will be issued where a weekend cancellation is made less than 48 hours before the booking start time.
4. A BSRC member cancelling their **Major Match or Championship** booking more than **48 hours in advance of the entry closure date/time**, will receive a credit (for the monetary value of the booking) to the member named on the booking system.
This credit will be valid for 6 months from the date of the cancelled booking. If no further booking is made during this six-month period, then the credit will be cancelled.
Please note: No credit will be issued where a Major Match or Championship cancellation is made less than 48 hours before the entry closure date/time.
5. If on arrival at Bisley, shooting may not take place at the BSRC complex due to NRA/NSC restrictions etc, the booking member is to contact rangehire@bsrc.co.uk asap stating why shooting could not take place at BSRC & request a booking credit for the effective cancellation. Each such request will be looked at on a case-by-case basis before any credit is issued.

Please note: No credit will be issued for any booking where an ASP has been used to make the booking.